

# CHRISTOPHER CAVE

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(214) 870-8788

LuxVox.com

Dallas, Texas

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## EXPERIENCE

*The Intersect Group - July 2018 – Present*

- **Contract Full-Time Assignment-7Now Delivery, for 7-Eleven, Inc. Home delivery service.**
- **Fulfillment Operations Analyst / Customer Relations Specialist**
- **IT Consultant**
- **CRM Software Interface design and Third-Party Software Integration and Training for 7NOW Home Delivery Mobile App, 7-Eleven Delivery Operations in-store App, and the Administration Portal Delivery Monitoring Website.**
- **\*Security and Fraud Monitoring**

*Bill J. Priest Institute Innovation Lab- November 2018 – Present*

- **Volunteer Faculty Instructor and Consultant**
- **AC/DC Electronics**
- **Industrial Maintenance Technician Training**
- **Robotics Programming**
- **3D Printing & CAD/CAM Design**
- **Virtual, Assisted, and Extended Reality Lab and Studies**
- **Forklift Certification Training and Testing- FORKLIFT/POWERED INDUSTRIAL TRUCK CERTIFICATE**
- **Welding Safety- AWS CERTIFIED WELDER D1.3**

*Lux Vox LLC – Dallas, Texas - 2001 – Present*

- **Computer Consultant, Technologist and Educator / Video Director and Engineer / Photographer / Web Designer**
- **Producer, Consultant, Tutor and Trainer of:**
  - *Virtual and Interactive Distance Learning, Instructional Design & Communications*
  - *Digital Technology*
  - *Digital Imaging, Graphics, Animation and Video Production for HDTV / Web / Mobile*
  - *Remote and On-Location Computer, Mobile, Network Software Troubleshooting and Repair*

*Mitchell Neurology – Plano, Texas - 2014 – December 2017*

- **Medical Office Operations and Manager**

*KOAT, ABC-TV, Pulitzer Broadcasting - Albuquerque, New Mexico - 1999 – 2001*

*Creative Services and Promotions*

- **Staff Writer, Producer, Director, Videographer, Editor**

*Cave Art, Inc. - Dodge City, Kansas - 1997 – 1999*

- **Web Designer-Web Master/Photographer**

*Cave Art, Inc. - New York, New York - 1987 – 1997*

- **Owner and Manager**

NYC's first independently owned desktop computer-based video, animation and interactive/new media production company.

*Cave Art, Inc. - Los Angeles, California - 1985 – 1987*

- **Lighting Director / Lighting Tech**

*Warner-Amex QUBE Cable, Community Access Television - Dallas, Texas - 1983 – 1985*

- **Specialist, Community Arts Outreach Specialist / Studio and Location Video Production Class Designer and Teacher**

*University of Texas Health Science Center, Medical Television Center - Dallas, Texas - 1981 – 1983*

- **Producer/Director- Instructional Video Producer/Director/Writer/Designer**

*Cave Art, Inc. and One to One Photographic Studio and Darkrooms - Dallas, Texas - 1979 – 1981*

- **Owner / Manager**

*KDFW, CBS TV - Dallas, Texas - 1976 – 1979*

- **Lead Video News Editor**

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## EDUCATION

Southern Illinois University, Carbondale – 1976

•**Bachelor of Science**

Broadcast Communications,  
Photography, Theater Production

Lindenwood University, St. Charles, Mo. - 1974 – 1975

Television/Radio/Film/Photography

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## SKILLS

### COMPUTERS, MOBILE AND MEDIA

- Mac, PC, and Mobile Systems integration, repair, backup and support
- Computer/Mobile/Software & Hardware Consultant and Educator
- Instructional Producer/Director/Designer/Writer
- Remote Consulting and Education
- Digital Media Expert
- Website Design and Coding
- Graphic Design
- Video Engineer and Technical Director
- Photographer
- Expert with Adobe Creative Cloud Apps: Photoshop, AfterEffects, Premier, Illustrator, Audition, Dreamweaver
- Expert with all Apple and Microsoft Office Software
- 3D Design Tools: Solidworks, Shapr, Sketchup, Fusion360
- CRM Tools: ZenDesk, Salesforce, Slack, Twilio, Skype, Clarity, Stripe, Square.
- Expertise with a multitude of other relevant software and Mobile applications

### VIDEO PRODUCTION

- Producer, Director, Technical Director, Videographer, Editor, Consultant and Educator, Instructional Designer
- Computer Graphics Design and Animation Producer
- Director, Technical Director, Engineer-in-Charge for Multi-Camera Mobile/Remote truck and location shoots, Medical/Surgical, Live Concerts, Corporate Meetings & Sporting Events.
- Virtual and Interactive Distance Learning
- Instructional Design & Communications
- Computer Post-Production and Networking Technical Expert
- Camera Operator
- Camera Engineer/Shader
- Record/Playback Engineer
- Projectionist
- PowerPoint Producer/Operator
- Expert in Video and Digital Media Processes and Workflow

### MEDICAL OFFICE OPERATIONS

#### **Interface with Patients:**

- Concierge and insurance-based patients
- Medicare and Medicaid Interface
- Set up of office infrastructure:  
Created efficient, effective and timely patient intake, exam, billing and follow up processes and procedures.
- Managed Internet-based patient information system: NextGen/HealthFusion/Meditouch software.
- Patient communications and exam documentation
- Pharmacy relations and communications
- Prescription orders, refills, and Prior Authorizations
- Pharma Representative scheduling and interface
- Invoicing, billings and collections
- Patient records management
- ICD-10 coding
- Specialist referrals
- Diagnostic facility referrals

#### **Interface with Doctor and The Office:**

- Computer and Mobile hardware, software and network implementation and support, upkeep and maintenance
  - Set up of Phone, Text, and Email communications protocol and procedures
  - Maintain credentialing, licenses & subscriptions
  - Manage office supplies
  - Supervise facility maintenance
  - Proficient with all Microsoft Office applications
  - Proficient with NextGen/HealthFusion/Meditouch Web-based Patient Management System
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### PROFESSIONAL HARMONICA PLAYER

- Diverse styles and genres – Live and In Studio  
Improvisation, Jazz, Blues, C&W, Funk, Rock, Folk
- Music Websites: [Jumpbilly.com](http://Jumpbilly.com) and [bit.ly/jazzharp](http://bit.ly/jazzharp)

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## CERTIFICATIONS

- FORKLIFT/POWERED INDUSTRIAL TRUCK CERTIFICATE**  
BILL J. PRIEST INNOVATION LAB
- AWS CERTIFIED WELDER - D1.3**
- FCC FIRST CLASS RADIOTELEPHONE LICENSE WITH BROADCAST ENDORSEMENT** – *Licensed to Engineer Radio and Television Transmission, Communication and Electronics equipment.*

- AMERICAN RED CROSS CERTIFIED - Disaster Service Technology Specialist**-*Certified for deployment on Disaster Relief Operations, to setup and administer Technical Operation's computers, mobile and Satellite Communications Equipment.*